

## Job description

<b>Job title</b>	Barista/Server
<b>Contract</b>	Permanent
<b>Hours</b>	Part-time, up to 20 hours per week
<b>Salary</b>	£11.95 per hour
<b>Service setting</b>	Head Room Café, Golders Green, NW11 8EN

### Who we are

Jami is the Jewish community's mental health charity that supports young people and adults whose mental illness and distress makes everyday life a struggle.

Head Room is Jami's social enterprise café, where we offer much more than just coffee and great food. It is a community hub that provides free daily groups and activities, mental health support, education and connection to everyone in the local community.

### The role

We are looking for a passionate and empathetic barista to join Head Room's friendly food and beverage team. All our staff are strong mental health advocates and enjoy being part of our vibrant community hub.

No barista experience is needed as full training will be provided. This role would suit someone with an interest in social care and who is keen to be part of a supportive team providing great customer experience in an informal service setting.

### Responsibilities

- Welcoming and serving each customer with warmth, respect and kindness.
- Building positive relationships with customers.
- Preparing and serving hot and cold drinks and bar food.
- Sharing information about Jami and the work that we do in the community.
- Cleaning and sanitising work areas, utensils, and equipment.
- Following all food safety and health safety requirements.
- Serving customers and taking orders.

- Organising and keeping on top of stock levels.
- Receiving and processing customer payments.
- Opening and closing the café.
- Attending training related to food and drink as well as mental health.

### Your background

- Comfortable working in busy environments where multitasking and juggling is needed.
- Able to use your initiative and be proactive in keeping the café clean and organised and deliver great service.
- Basic knowledge of health & safety, food safety legislation and a willingness to learn more.
- Happy to get involved where needed.
- Experience and knowledge of the Jewish community and Kashrut laws (desirable but not essential)

### Disclosure of criminal background

All employees are checked with the Disclosure Barring Service

If it is a requirement of the post that an enhanced check is undertaken, successful applicants will be asked to complete and sign a Disclosure Form giving permission for the screening to take place.

Having a criminal record will not necessarily bar you from working with Jami. This will depend on the nature of the position and the circumstances and background of offences.

Please note applicants refusing to sign the form will not be progressed further.

### Equality and diversity

Jami are proud to be an equal opportunity workplace. We recognise and promote, the positive value of diversity, equality and challenge discrimination. We welcome and encourage job applications from people of all backgrounds.

### Confidentiality

All information relating to service users, volunteers and staff gained through your employment with Jami is confidential. Any disclosure to any unauthorized person is a serious disciplinary offence.

To find out more please contact **Andrea Kalmar** on 020 8458 2223 or email [Andrea.kalmar@jamiuk.org](mailto:Andrea.kalmar@jamiuk.org).

To apply for the role, please send your CV and covering letter to [recruitment@jamiuk.org](mailto:recruitment@jamiuk.org).